



## Client safety guidelines for Spa and treatments during Covid19

Arrival	Please wait in the car and telephone 01353 862495 to say you have arrived. Someone will come and meet you. You will need to fill in a consultation form. If you are suffering from high temperature, persistent cough or loss of taste/smell please notify us and do not attend.
Entering the building	Please wear a mask and cleanse hands with sanitiser provided. Mask available @ £1.00 if you do not have one. Bring reading material as none currently available.
Spa	Hot tub, sauna and steam room now in use. One group booking per day. Several changing areas. Chilled drinking water machine available.
Treatments	Full body massage, Facials, Back massage, Indian head massage, manicure, pedicure and hair treatments available. Therapist/stylist will wear full mask and visor.
Lunches	Tables will allow for 1 metre plus distancing with seating arrangement. Premises are level 5 hygiene rated.
Payments	Full payment for Spa days is over the phone/bank transfer at the time of booking. Contactless cards < £45 preferable for payments of extras on the day.
At the end of your visit	Please sanitise your hands before leaving the premises.
Cleaning	All surfaces will be disinfected/sanitised with alcohol between each group/customer visits.
Toilets	Sanitiser near the toilet door to be used before entering the toilets and on leaving. Ventilation fan to be kept on all day. Increased cleaning frequency depending on usage.